



Return Form

Consumer Information

Please complete the following information:

Full Name:

ID/Passport No. (optional):

Address:

Email:

Phone:

Purchase Information

Order Number:

Date of Purchase:

Description of Product/Service:

Withdrawal Statement

I, [Full Name of the Consumer], hereby notify my decision to withdraw from the sales contract for the product/service mentioned above, in accordance with the applicable legislation.

Reason for Withdrawal (Optional)

If you wish, you may indicate the reason for your withdrawal:

Refund Method

The refund will be made using the same payment method employed for the purchase, unless the consumer expressly agrees to another method that does not involve any additional cost.

Date and Signature

Date:

Signature:

Please send this completed form by email to info@storline.com or by postal mail to:

STOR, Paseo General Martínez Campos, 53 – 28010 Madrid, Spain.

Important Note:

- The right of withdrawal may be exercised within 14 calendar days from receipt of the product or the conclusion of the service contract.
- The product must be returned in the same condition in which it was received.
- Return shipping costs are borne by the consumer, unless otherwise stated (e.g., defective product or error by STOR).
- The refund will be processed within a maximum of 14 days from receipt of the withdrawal form and the returned product (where applicable).

Personal Data Protection:

*In accordance with current data protection regulations, we inform you that the data controller is STOR, S.L. The data provided in this form will be processed solely for the purpose of managing your withdrawal/return request and complying with the corresponding legal obligations.

You may exercise your rights of access, rectification, erasure, objection, restriction, and portability at any time by sending an email to info@storline.com or by written request to Paseo General Martínez Campos, 53 – 28010 Madrid, Spain.

For more information, please refer to our Privacy Policy available at:

www.storline.com/es/content/13-politica-de-privacidad